



# MERCRUISER SERVICE BULLETIN

Section: XII (Service  
Bulletins)  
Number: A64-02  
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## Quicksilver Battery Warranty and Adjustment Policy

Beaver Dam, Wis.  
U.S.A.

### WARRANTY

Quicksilver batteries are warranted to be free from defects in material and workmanship. Should failure occur within 90 days from date of sale to the customer, the battery will be replaced by the MerCruiser dealer with another new Quicksilver battery free of charge, except transportation, to the original purchaser.

Quicksilver batteries which fail (not merely discharged) after expiration of the 90-day warranty period, and within the adjustment period of 12 months, will be replaced by the MerCruiser dealer with another new Quicksilver battery, on a pro-rata basis, to the original purchaser.

The Quicksilver battery warranty and adjustment policy does NOT apply to batteries that fail as a result of misuse, neglect, accident, improper installation or freezing.

### ADJUSTMENT TO CUSTOMER

1. A battery that proves defective within the warranty period (90 days from date of SALE) should be replaced at "No Charge" to the customer.
2. A battery that fails after the warranty period (after 90 days, but within 12 months from date of SALE) should be replaced on a pro rata basis computed as follows:

The customer pro rata cost can be computed for any battery by dividing the number of months battery has been used by the number of months in the warranty period and then multiplying the list price by this figure.

For instance, a battery which lasted six months from SALE date and is warranted for 12 months with a list price of \$29.90, would cost the customer \$14.95 as follows:

$$6/12 \times 29.90 = 14.95$$

### STOCKING AND SELLING QUICKSILVER BATTERIES

All MerCruiser dealers should maintain a fresh stock of batteries by rotating and selling them on a "first-in", "first-out" basis. Wet-charged batteries are dated at the factory. The factory code date on Quicksilver batteries is stamped on the button of the negative cell.

(OVER)

Altering, removing or destroying factory code dates, date coding a battery in advance or after it has been returned for adjustment, voids the warranty and adjustment policy.

#### INSPECTING AND TESTING BATTERIES RETURNED FOR ADJUSTMENT

The MerCruiser dealer should inspect and test each battery which is returned to him for adjustment. If inspection reveals that: (1) The case, posts or cover have been broken by careless handling, (2) posts or cell connectors have been melted by outside shorts, or (3) case is distorted or bulged from excessive heat or freezing, the BATTERY IS NOT ELIGIBLE FOR ADJUSTMENT and should be returned to the customer. If the battery has not been damaged as mentioned above, it should be fully charged, tested and information recorded on the back of the Warranty Tag, (SB3-16) as shown below. If the battery tests OK, it should be returned to the customer and the customer should pay for the recharging. If the battery is found to be defective under terms of the Quicksilver battery warranty and adjustment policy, it should be replaced with another new Quicksilver battery on a "No Charge" or "Pro-Rata" basis, whichever is applicable.

The replaced battery must be returned to the distributor or factory branch. The distributor or factory branch will pro-rate the battery to the dealer based on dealer cost.

Fill in the following information on back side of Warranty Tag (SB3-16):

1. Battery date code \_\_\_\_\_
2. Date battery installed \_\_\_\_\_
3. Date battery replaced \_\_\_\_\_
4. Hydrometer test results \_\_\_\_\_

Cell	P	2	3	4	5	6	N
Reading							

Kiekhaefer Corporation  
Parts & Service Division  
Beaver Dam, Wisconsin